Rewards in Language

- Dense human feedback is super expensive (also noisy)
- Whole field of automatic **human proxy** metrics for NLP:
 - Learned: human preference classifiers, BERTScore,
 - Rule-based per task: BLEU, ROUGE, etc.

Classical NLP Metrics

Candidate 1: It is a guide to action which ensures that the military always obeys the commands of the party.

Candidate 2: It is to insure the troops forever hearing the activity guidebook that party direct.

Reference 1: It is a guide to action that ensures that the military will forever heed Party commands.

Reference 2: It is the guiding principle which guarantees the military forces always being under the command of the Party.

Reference 3: It is the practical guide for the army always to heed the directions of the party.

Classical NLP Metrics

Candidate: <u>the</u> <u>the</u> the the the the the. Reference 1: <u>The</u> cat is on <u>the</u> mat. Reference 2: There is a cat on the mat.

Classical NLP Metrics

- Requires lots of bespoke written rules
- Can't scale
- "Every time I fire a linguist, the performance [...] goes up"
 --Frederick Jelinek

Learned Rewards

Step 1: Collect preference feedback

Prompt:

What are the 3 most common gasses in earth's atmosphere?

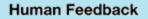
LM outputs:



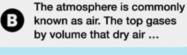
The atmosphere of Earth is a layer of gases retained by Earth's gravity...

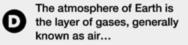


The air that surrounds the planet Earth contains various gases. Nitrogen...









Train a new metric, a reward function: Human judgment proxy.

Trained via (variant of) a ranking loss.

Learned Rewards

What format of feedback do you have?

- +1/-1
- A vs B
- Ranked List
- Natural Language

Learned Rewards

What format of feedback do you have?

- +1/-1 contextual bandits
- A vs B Bradley Terry
- Ranked List Plackett Luce
- Natural Language ???

A vs B: Bradley Terry

Pairwise preference models make the Bradley Terry assumption that underlying preference distribution is IID and pairwise prefs are generated with a fn of the form for some real no.s all

$$\mathbb{P}\{i \succ j\} = \frac{\alpha_i}{\alpha_i + \alpha_j}$$

A vs B vs C vs D... Plackett Luce

 Listwise preference models make the Plackett Luce assumption that underlying preference distribution is IID and pairwise prefs are generated with a fn of the form for some real no.s all

$$\mathbb{P}\{\text{choosing } i \text{ from } S\} = \frac{\alpha_i}{\sum_{j \in S} \alpha_j}.$$

 $\mathbb{P}\{i_3 \succ i_1 \succ i_2\} = \mathbb{P}\{\text{choosing } i_3 \text{ from } \{i_1, i_2, i_3\}\} \\ \cdot \mathbb{P}\{\text{choosing } i_1 \text{ from } \{i_1, i_2\}\}$

 $\cdot \mathbb{P}\{\text{choosing } i_2 \text{ from } \{i_2\}\}$

$$= \frac{\alpha_{i_3}}{\alpha_{i_1} + \alpha_{i_2} + \alpha_{i_3}} \cdot \frac{\alpha_{i_1}}{\alpha_{i_1} + \alpha_{i_2}} \cdot \frac{\alpha_{i_2}}{\alpha_{i_2}}.$$

Plackett Luce (contd)

- No existing reward models actually use Plackett Luce (though the concept is very relevant)
- Most take a list of A vs B vs C... and make pairwise preferences then apply Bradley Terry from that
 - Remember that Plackett Luce of list size 2 reduces to Bradley Terry

Why Contrastive Preferences?

- Humans can't always articulate why they prefer something
- Comparison to something else instead of raw score grounds things
- Idea is to learn implicit preferences through data

Why not Contrastive Preferences?

- Humans aren't transitive, may have prefs: A > B, B > C, C > A
- Harder to debug reward models of implicit human preferences, can't know why reward hacking is occurring
- Bradley Terry / Plackett Luce originally created for sports team rankings, assume that each A vs B vs C sample is IID and are single point values
 - Preferences are for language!! There is token level compositionality, you can like parts of a response but dislike others

"Verifiable" Rewards

 Will get into details later but just think of it as rewards with ~0 error for actual task you're trying to get them to do

Problem 0: Reward Hacking





Reward

hacked

IDEAL

I want you to make as positive a movie review as possible for me no matter how negatively it starts

Ok, I can do that. How should I start this review?

"I loved the book but really hated the movie"

Amaze brilliant great yay 10/10 -IGN

At first anyway, but I warmed slowly as I watched. Here, I'll tell you why ...

Great rewards/metric scores, but spirit of task is unsolved

> "When measure becomes target, it ceases to be a good measure"

Example Reward: Positive Sentiment Score

Problem 0: Reward Hacking The (Partial) Fix



$$\mathbb{E}_{\pi}\left[\sum_{t=0}^{K} \gamma^{t} R(\boldsymbol{s}_{t}, \boldsymbol{a}_{t})\right]$$





Ziegler et al. Fine-tuning Language Models from Human Preferences. Preprint. 2020.

Problem 0: Reward Hacking The (Partial) Fix

KL Divergence from LM creates "Trust Region of Relevant Natural Language" $\mathbb{E}_{\pi}[\sum_{K} \gamma^{t} R(\boldsymbol{s}_{t}, a_{t})] - \alpha \mathbb{E}_{\pi}[\mathrm{KL}(\pi_{\theta} || \pi_{0})]$

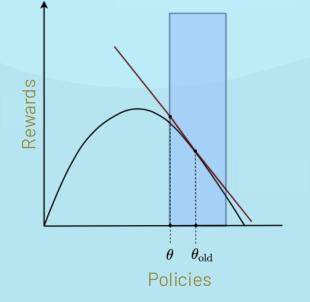
t=0

Long Term Expected Task Rewards

Current Policy Original Policy Naturalness Penalty

Reason 2 why we need Pre-training+SFT. The outputs of the initial model need to already be somewhat reasonable to put us in the right (approx.) trust region.

Ziegler et al. Fine-tuning Language Models from Human Preferences. Preprint. 2020.



Problem 0: Reward Hacking The (Partial) Fix

KL Divergence from LM creates "Trust Region of Relevant Natural Language" $\mathbb{E}_{\pi}\left[\sum_{t=0}^{K} \gamma^{t} R(\boldsymbol{s}_{t}, \boldsymbol{a}_{t})\right] - \alpha \mathbb{E}_{\pi}\left[\mathrm{KL}(\pi_{\theta} || \pi_{0})\right]$ Current Policy Original Policy Naturalness Penalty

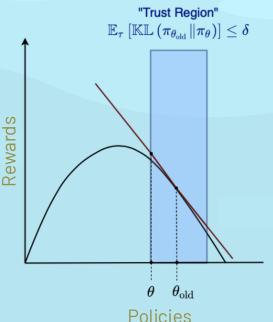
 $\operatorname{KL}\left(\pi_{\theta}(a_t|\boldsymbol{s}_t)||\pi_0(a_t|\boldsymbol{s}_t)\right) = \left(\log \pi_0(a_t|\boldsymbol{s}_t) - \log \pi_{\theta}(a_t|\boldsymbol{s}_t)\right) \xrightarrow{\theta = \theta_{\text{old}}}_{\operatorname{Policies}}$

Ziegler et al. Fine-tuning Language Models from Human Preferences. Preprint. 2020.

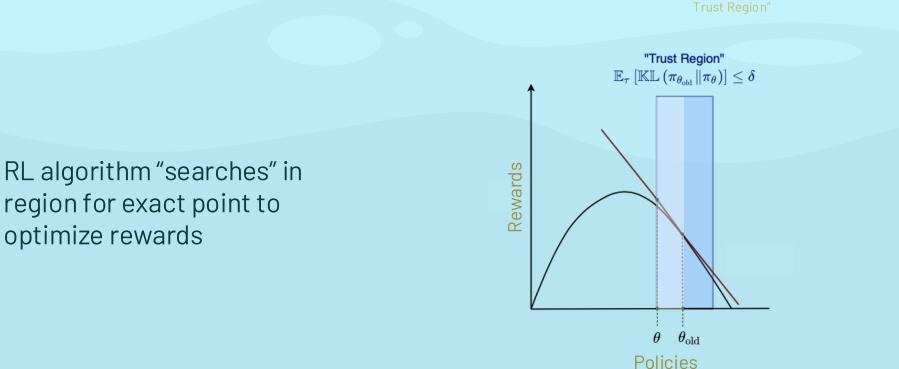
Why does this work?

- KL penalty creates a approximation of "trust region" of general natural language
- Masking policy creates "task specific trust region" = language specific to current domain



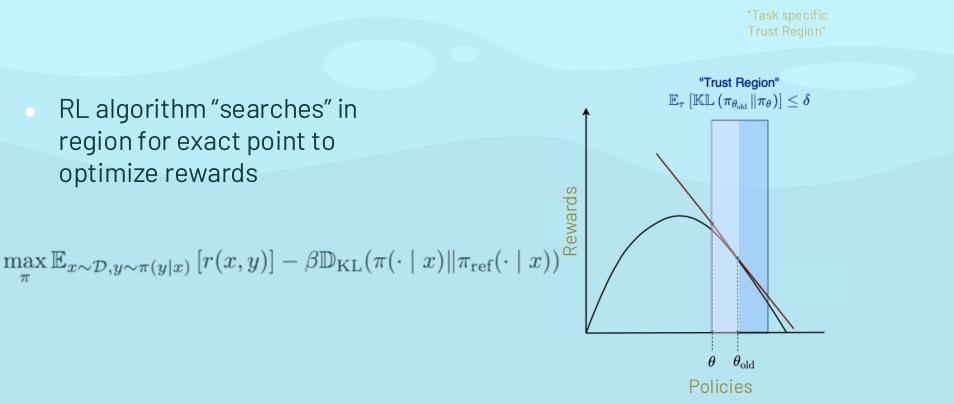


Why does this work?



Ramamurthy*, Ammanabrolu*, Brantley, Hessel, Sifa, Bauckhage, Hajishirzi, Choi. *Is RL (Not) for NLP?: Benchmarks, Baselines, and Building Blocks for Natural Language Policy Optimization.* ICLR 2023.

Why does this work?



Problem 1: Challenging overall quality comparison

Hard to compare LM outputs with a mixture of diverse undesired behaviors

```
Output A:
Sentence 1: Factual 🍐 but not informative 🖓
Sentence 2: ...
```

Output B: Sentence 1: Informative 🍐 but unverifiable 🖓 Sentence 2: ... Unreliable human feedback

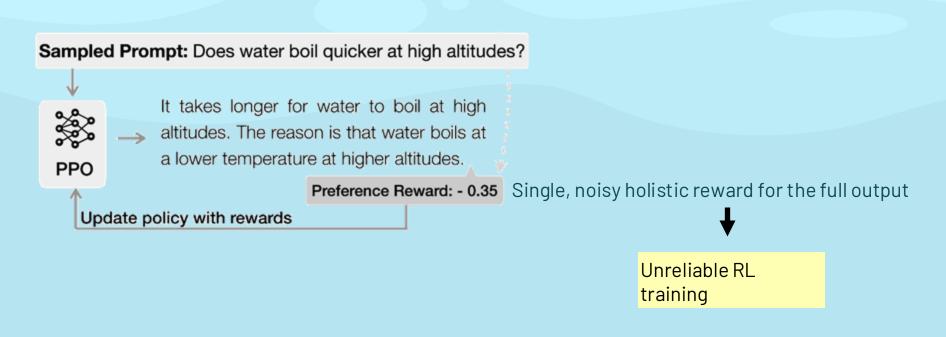


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Ramamurthy*, Ammanabrolu*, Brantley, Hessel, Sifa, Bauckhage, Hajishirzi, Choi. Is RL (Not) for NLP?: Benchmarks, Baselines, and Building Blocks for Natural Language Policy Optimization. ICLR 2023.

Problem 2: Sparse, unreliable rewards for training



Ramamurthy*, Ammanabrolu*, Brantley, Hessel, Sifa, Bauckhage, Hajishirzi, Choi. *Is RL (Not) for NLP?: Benchmarks, Baselines, and Building Blocks for Natural Language Policy Optimization.* ICLR 2023.

Fine-grained feedback is more explicit and reliable!

Prompt:

What are the 3 most common gasses in earth's atmosphere?

LM output:

The atmosphere of Earth is a layer of gases retained by Earth's gravity. The most common gas, by dry air volume, is nitrogen. The second most is oxygen. The third most is carbon dioxide.

Fine-Grained Human Feedback

Localizing feedback / reward

Wu, Hu, Shi, Dziri, Suhr, Ammanabrolu, Smith, Ostendorf, Hajishirzi. *Fine-Grained Human Feedback Gives Better Rewards for Language Model Training.* NeurIPS 2023.

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Fine-Grained Human Feedback

Irrelevant / Redundant



Unverifiable / Untruthful

Missing The third most is Argon.

Categorizing feedback / reward

Localizing

feedback

/ reward

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Fine-grained RLHF

Step 1: Collect fine-grained feedback and train reward models

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Fine-Grained Human Feedback



Factuality RM
Information
Completeness RM

Relevance RM

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Information Completeness RM

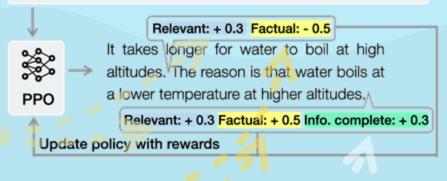
Relevance RM

Factuality RM

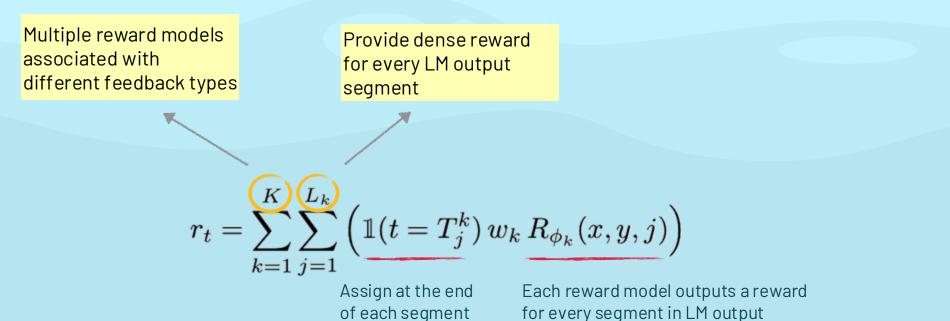
Wu, Hu, Shi, Dziri, Suhr, Ammanabrolu, Smith, Ostendorf, Hajishirzi. *Fine-Grained Human Feedback Gives Better Rewards for Language Model Training.* NeurIPS 2023.

Step 2: Refine the policy LM against the reward models using RL

Sampled Prompt: Does water boil quicker at high altitudes?



Fine-grained reward assignment during RL



A vs B: Bradley Terry

 Pairwise preference models make the Bradley Terry assumption that underlying preference distribution is IID and pairwise prefs are generated with a fn of the form for some real no.s all

$$\mathbb{P}\{i \succ j\} = \frac{\alpha_i}{\alpha_i + \alpha_j} \cdot \mathcal{D} = \{x^i, y^i_w, y^i_l\}$$

$$\underset{\text{Prompt Dispreferred response}}{\text{Preferred response}}$$

$$\underset{\text{Reward assigned to preferred and dispreferred responses}}{\text{Network assigned to preferred and dispreferred responses}}$$

Slide credits to Rafael Rafailov, Archit Sharma, Eric Mitchell. Stanford.

DPO

Bradley Terry Reward Loss

$$\mathcal{L}_R(r, \mathcal{D}) = -\mathbb{E}_{(x, y_w, y_l) \sim \mathcal{D}} \left[\log \sigma(r(x, y_w) - r(x, y_l)) \right]$$

Rewrite rewards in terms of policy. "Closed form"

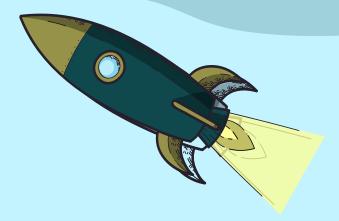
$$r_{\pi_{\theta}}(x, y) = \beta \log \frac{\pi_{\theta}(y \mid x)}{\pi_{\text{ref}}(y \mid x)} + \beta \log Z(x)$$

Put it all
$$\mathcal{L}_{\text{DPO}}(\pi_{\theta}; \pi_{\text{ref}}) = -\mathbb{E}_{(x, y_w, y_l) \sim \mathcal{D}} \left[\log \sigma \left(\beta \log \frac{\pi_{\theta}(y_w \mid x)}{\pi_{\text{ref}}(y_w \mid x)} - \beta \log \frac{\pi_{\theta}(y_l \mid x)}{\pi_{\text{ref}}(y_l \mid x)} \right) \right]$$

Slide credits to Rafael Rafailov, Archit Sharma, Eric Mitchell. Stanford.

Cans of Worms Time

Things I hear a lot I don't want to hear from y'all so I'm preempting it by opening the cans first



DPO or RLHF?

Incorrect question. DPO is also RL!

It is just **Offline** RL while PPO is **Online** RL

Offline RL: You have a large dataset of <data, reward/preference> pairs and need to learn policy from that.

Online RL: You have a reward function you can query while actively generating. Much closer to learning from "realtime" feedback

PPO vs DPO

PPO (any online RL)

Pros:

- Can optimize for arbitrary forms of feedback and metrics
- Theoretically much higher perf due to exploration + personalized learning

Cons:

Many Eng challenges*

DPO

Pros:

- Easy to implement
- Can recover a reward from trained policy

Cons:

- No exploration (personalized learning)
- Cannot use any type of feedback except for BT/PL
- Easy to overfit to noisy offline dataset

*つ $\bullet_{\bullet_{\circ}}$ つ PLS GIB ENG SUPPORT つ $\bullet_{\bullet_{\circ}}$ つ $\bullet_{\bullet_{\circ}}$ つ We'RE DYING PLS SEND HELP つ $\bullet_{\bullet_{\circ}}$ つ

Big remaining (reward) problems Human preference distributions are long-tailed, averaging them into one RM is not ideal. What now? (multi-objective RL)

Humans are bad at expressing their own preferences. Can we elicit them? (yes)

How to improve sample efficiency of human feedback learning?

How to chase changing preferences through time?

RLHF is only for "AI Safety"

No <3



RLHF is: improving reasoning paths, calibrating confidences, etc etc. It is not the lobotomy algorithm.



"AI Safety" is mostly just legal coverage, should be defined by users at inference (esp in enterprise usecases)



"Harmlessness" training directly reduces "helpfulness" – very difficult multi objective optimization